

Table 1. Apportionment of the cost of key services and programs to family violence

Department	Program, service and/or area name	Program, service and/or area description e.g. objectives, target group, eligibility criteria	2013-14		2014-15		Basis of calculation i.e. methodology	Assumptions and Caveats
			Total Cost (\$)	Cost apportioned to family violence (\$)	Total Cost (\$)	Cost apportioned to family violence (\$)		
Department of Education & Training (DET)	Student Support Services	<p>Purpose: The purpose of Student Support Services is to assist children and young people facing a range of barriers to learning to achieve their educational and developmental potential through the provision of a range of strategies and specialised support at individual, group, school and network levels.</p> <p>Target group: Students in government schools that have been identified by schools and student support services.</p> <p>Objectives: Student Support Services operate within networks of schools with objectives to:</p> <ul style="list-style-type: none"> •work in collaboration with services within the community to identify and intervene early with children and young people who have additional needs or are at risk of disengagement •develop the capacity of the workforce within schools to meet the needs of children and young people who have additional needs, or are disadvantaged or vulnerable, to enable them to achieve successful education and wellbeing 	VPS psychologist/ social worker salaries: It is not possible to provide 'counselling' budget data, but \$19,263,846 was spent on salaries for psychologist and social worker employed as SSS workers under VPS arrangements (265.2 FTE) - these workers were identified as most likely to provide counselling.	Not possible to estimate. 287 students with 'family violence' mentioned in case notes from June 2013 to June 2014	VPS psychologist/ social worker salaries: It is not possible to provide 'counselling' budget data, but \$20,430,552 was spent on salaries for psychologist and social workers employed as SSS officers under VPS arrangements (243.9 FTE) - these workers were identified as most likely to provide counselling.	Not possible to estimate. 280 students with 'family violence' mentioned in case notes from June 2014 to June 2015	<p>Expenditure data drawn from DET Human Resources records.</p> <p>Family violence data drawn from Student Online Case System (SOCS).</p> <p>SOCS Family Violence referrals: A count of Family Violence referrals in SOCS was identified using the following methodology: Given the caveats noted in the 'assumptions' field, a search of 2 text fields in SOCS was completed. Search terms included references to 'Family violence', 'Family Issue', 'Child Abuse'. This search identified 892 family violence referrals submitted to Student Support Services for 836 students for 2012-15. Family Violence student referrals for 2013-14 & 2014-15 are provided.</p> <p>Note: In 2015-16, a dedicated family violence indicator was introduced to the SOCS. Using the updated SOCS Case Preparation Form, schools used the family conflict/violence indicator in 498 referrals, for 496 students (for June 2015 to mid October 2015). This indicates that the text field search may underreport family violence.</p>	<p>i) 'Counselling' is not listed as a service category in SOCS. Therefore it is not possible to obtain an estimate of the number of 'counselling' services provided for students. Psychologist and social worker budgets have been provided as a proxy as these workers are most likely to conduct counselling.</p> <p>ii) Some records do indicate family violence issues being identified, however a definitive estimate of the number of services identified to assist with 'Family Violence' incidents cannot be quantified due to the following issues:</p> <p>Technical issues - for the period 2012-14 the service indicator 'Family Violence' was not available for SOCS users to categorise their service request. A new 'Family Violence' indicator was provided as a service indicator for SOCS users in December 2014. Note that this is after the requested financial year periods 2013-14, and 2014-15.</p> <p>Workforce Management issues - not all SSS officers provided by schools are employed under VPS arrangements - DET cannot track non-VPS employment Six of the 51 SSS networks do not directly employ SSS Officers in their network, but implement local arrangements eg (locums) to provide allied health services. As such, SSS cases involving family violence issues may not be tracked in SOCS.</p>
DET	MCH Universal	Key ages and stages consultations (universal screening). Universal MCH screening supports families in the areas of parenting, health and development, promotion of health, wellbeing and safety, social supports, referrals and linking with local communities. The Universal service offers ten free Key Ages and Stages consultations. At each of these consultations, parents are given the opportunity to discuss their concerns, parenting experiences, and how to optimise their child's health, growth and development.	Total program costs (DET & LGAs)- \$69,938,354 DET only- \$34,969,177	Total program costs (DET & LGAs)- \$3,589,838 DET only- \$1,794,919	Total program costs (DET & LGAs)- \$72,380,522 DET only- \$36,190,261	N/A	<p>2013-14 - Nurses recorded 156,830 Family Violence assessments across the KAS. If these assessments are averaged at 15 mins each, total costing = \$22.89 x 156,830 = \$3,589,838</p> <p>These figures are not yet available for 2014-15. DET funds 50% of the Universal MCH service, with LGAs funding the remainder.</p>	Some assessments and responses will vary in time and complexity, thus 15 mins is averaged across the assessments. Family Violence assessment figures quoted are taken from data entered by individual nurses, thus, consideration should be afforded to limitations of human data entry. The total program costs assumes that LGAs' contribution are fully spent (50% of the program costs).
DET	MCH Enhanced	The Enhanced MCH Service responds to the needs of children and families at risk of poor outcomes, in particular where there are multiple risk factors.	\$13,015,621	\$117,631	\$13,406,990	\$130,839	<p>As per IRIS reports (2013-14) 1,731 instances of Family Violence disclosure were recorded and responded to by EMCH nurses. Family Violence costing can equate to 45 mins (assessment, counselling, safety planning) per Family Violence instance (1,731) at a unit price of \$91.56 p/hour. \$68.67 x 1731 = \$117,631</p> <p>As per IRIS reports (2014-15) 1,868 instances of Family Violence disclosure were recorded and responded to by EMCH nurses. Family Violence costing can equate to 45 mins (assessment, counselling, safety planning) per Family Violence instance (1,731) at a unit price of \$93.39 p/hour. \$70.04 x 1868 = \$130,839</p>	Family Violence assessment figures quoted are taken from data entered by individual nurses - consideration should be afforded to limitations of human data entry.
DET	MCHLine	A free universal 24 hour, 7 day a week confidential and anonymous telephone service available to Victorian families with children from birth to school age; staffed and managed by registered and experienced Maternal and Child Health Nurses.	\$2,899,767	36 calls related to Family Violence Cost range per case: Standard = \$56.97 Complex = \$125.39	\$3,102,079	52 calls related to Family Violence Cost range per case: Standard = \$59.31 Complex = \$131.87	<p>Calculated a general cost per shift hour; then extrapolated a cost per Family Violence call.</p> <p>The cost of a standard family violence call (meaning no additional follow-up is required) is the cost per Family Violence call.</p> <p>The cost of a complex family violence call (meaning multiple and additional follow-up) is the cost per Family Violence call PLUS the general cost per shift hour</p>	Includes shift and penalty rates for a 24 hour service; on-costs and overheads

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DET	Primary School Nursing Program	The Primary School Nursing Program (PSNP) is a free service offered by the Department to all children attending primary schools and English Language Centre schools in Victoria. Primary school nurses visit schools throughout the year to provide children with the opportunity to have a health assessment, provide information and advice about healthy behaviours and link children and families to community-based health and wellbeing services. The PSNP is designed to identify children with potential health-related learning difficulties and to respond to parent/carer concerns and observations about their child's health and wellbeing.	\$6,662,744	\$178,555	\$7,293,313	\$177,840	2013 mid psn - \$73,415 / 2014 mid- PSN - \$75,820 2013 - \$25.42 (30 mins wages) x 7,024 disclosures = \$178,555 2014 - \$26.25 (30 mins wages) x 6,774 disclosures = \$177,840	PSNP nurses respond to disclosure of FV within the School Entrant Health Questionnaire (SEHQ). Respondents are questions regarding history of abuse to child and parent and questions about the child / parent witnessing abuse. Approx 30 mins is required when exposure to abuse / violence is disclosed. 2013 = 7,024 disclosures. 2014 = 6,774 disclosures.							
DET	Secondary School Nursing Program	The Secondary School Nursing Program (SSNP) aims to reduce risk to young people and promote better health in the wider community. About two thirds of government secondary schools take part in the SSNP, with the program targeted to Victoria's most disadvantaged schools. School Nurses play a key role in reducing negative health issues and risk taking behaviours among young people, including drug and alcohol abuse, tobacco smoking, eating disorders, obesity, depression, suicide and injuries	\$9,195,685	N/A	\$9,851,529	N/A	Family Violence data is not available across the SSNP as the SNIS data system is not able to report on these fields. A replacement data system (HART) is currently being deployed. HART will capture this information from late 2015 onwards.		SEHQ Survey Question	Yes	Total	Per cent	Yes	Total	Per cent
								NOTE: Family violence related figures to both Parentline and MCHL have increased since May 2015 with the following breakdown between May 2015 and September 2015: • Parentline: 423 calls in 5 months (Also important to note that an average of 2.5 calls per day are Family Violence and/or Adolescent violence towards parents related) • MCHL: 31 calls in 5 months							
DET	Parentline	Provides a confidential and anonymous telephone counselling, information and referral service for Victorian parents and carers with children aged from birth to 18 years; and operates from 8:00 am to midnight, 7 days a week.	\$968,720	666 calls related to Family Violence and/or Adolescent Violence towards parents Cost range per case: Standard = \$45.20 Complex = \$141.39	\$1,007,978	864 calls related to Family Violence and/or Adolescent Violence towards parents Cost range per case: Standard = \$49.97 Complex = \$150.62	Calculated a general cost per shift hour; then extrapolated a cost per Family Violence call. The cost of a standard family violence call (meaning no additional follow-up is required) is the cost per Family Violence call. The cost of a complex family violence call (meaning multiple and additional follow-up) is the cost per Family Violence call PLUS the general cost per shift hour	Includes a guesstimate of on-costs and overheads							
										2,131	63,935	3.3%	2,065	63,391	3.3%